



## Canine to 5 Daycare: Rockford

4967 Contractors Dr Loves Park, IL 61111

815-633-7777

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### Rules and Regulations

To ensure the safety and health of all animals and staff at Canine to 5, we require all clients to comply with the following Rules and Regulations. Please note that you will be asked to sign a copy of these rules as part of the registration process showing that you read and acknowledge the Rules.

1. All dogs ages 4 months and older are welcome to Canine to 5 so long as they meet the stated criteria.
  2. Dogs over the age of 6 months must be spayed/neutered. There can be some exceptions up to 9 months.
  3. Canine to 5 must have a current copy of vaccination records on file. Please be sure to bring a copy of those records yearly when you take your dog to the vet. Dogs must have rabies (over 4 months), DHLPP, Bordetella (kennel cough), Leptospirosis and a negative fecal within the last 6 months. Dogs must also be on a flea/tick preventative. Records can be emailed or submitted via paper copy.
  4. If your dog isn't feeling well, is vomiting or has loose stool, please contact us as soon as possible and keep them home until they are feeling better.
  5. Please feed your dog at least 1 hour before bringing them daycare. You may also choose to send breakfast with your dog in an airtight container or bag with your dog's name on it. A dog running on a full stomach may be at risk for bloat. Please ask if you aren't familiar with the symptoms or risks of bloat.
  6. All dogs must pass a minor behavior assessment in order to attend. They must be non-aggressive nor food or resource protective. Any dog that has previously harmed or shown any aggressive or threatening behavior towards any person or any other dog(s) cannot attend Canine to 5. If a dog is currently attending and begins to show aggression or attacks any other person or dog(s), Canine to 5 reserves the right to expel the dog from attending daycare. Remember, your pet will be spending time with other pets, and the safety and health of every dog is our main priority. Keep in mind, although it is supervised play, your dog might still acquire an occasional nip or scratch.
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7. Canine to 5 Daycare is open Monday - Friday
  8. Drop off times are between 7:00am – 9:00am (unless previously discussed)
  9. Pick up times are between 4:00 – 5:30pm (unless previously discussed)
  10. Rates: \$35 per dog per day
  11. Late Pickup: There is a \$15 late fee charge for dogs left after 5:30pm. This fee increases by \$15 for every 15 minutes after 5:30pm. Please contact us as soon as possible at 815-633-7777 if you're running late.
  12. Gates will be closed for safety between 9:00am-4:00pm. If you would like to visit during the day, please call ahead to schedule a time.



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13. Please bring your dog on a regular leash connected to a collar/harness while picking up or dropping off. Flexi/extension leashes, prong collars, electronic collars or choke collars are **not allowed** on the premises.

When dropping off your dog, please follow our two main guidelines:

1. Be aware of others dropping off their dog at the same time. Please wait safely in your car until the person who arrived before you has completed dropping off their dog based on the “first come first serve” system. This will help keep our dogs safe and eliminate and potential negative human-to-dog interactions.
  2. Keep dogs leashed at all times. Your dog’s safety is a top priority to us and there are numerous coyotes in the area (especially at night).
14. Reservations (New): Please email [Shannah@CanineTo5Daycare.com](mailto:Shannah@CanineTo5Daycare.com) for new reservations and we will reply same day if sent before 4pm.
15. Reservations (Changes): Email [Shannah@CanineTo5Daycare.com](mailto:Shannah@CanineTo5Daycare.com) for changes. Please limit these changes to email only, if possible. Texts received after normal business hours will be answered the next day.
16. Emergencies: Text/call Shannah on either her mobile number or main phone number.
17. Cancellations: Please send cancellations by 5:30pm the night before your reservation, if possible.
18. Please notify us if your address or phone numbers change so we can update your dog’s emergency records.
19. Closings: We will close if extreme weather conditions are predicted that put your dog’s health and safety at risk.
- Winter: -10° below zero *wind chills*
  - Summer: 95°+ high *heat index*

**\*\*\* We will post on our Facebook if we plan to close \*\*\***

Our Facebook is “public” which means you do not need to have a Facebook account to access it.

Go to: [facebook.com/canineto5dogdaycare](https://facebook.com/canineto5dogdaycare)

I have read and I agree with all Rules and Registration terms listed above:

PRINT NAME: \_\_\_\_\_

SIGNED: \_\_\_\_\_

DATE: \_\_\_\_\_